



Aging Care ADVOCATES

**Our team of professionals
have been providing
strategies, guidance and
advocacy related to aging
care issues for over 20 years.**





Our experts can give you peace of mind, decrease your stress, and save you time away from work and family.

Most family members, when faced with challenging aging issues, do not know where to turn or who to trust to get the best possible information. Our goal is to improve the quality of life for older adults and their families by providing expert guidance, oversight, and advocacy.

Aging Care Advocates is a care management and advocacy company owned and operated locally in the Tampa Bay area by Genevieve Faulk. Genevieve is a Licensed Clinical Social Worker, Care Manager Certified, Certified Senior Advisor, Certified Advanced Social Worker in Case Management and a Certified Family Mediator. She is actively involved daily in the oversight of all Aging Care Advocates' clients, who are managed by her team of experienced and compassionate Master's Level and Certified Care Managers. In addition, her philosophy is to provide a team approach to each client in order to offer the very best in care management and advocacy.



**Improving Quality of Life
for Older Adults**

Serving Hillsborough, Pinellas, Pasco and Hernando

We improve the quality of life for your loved ones with the following services:

- **In-Home Comprehensive Assessment and Evaluation**
Conduct a comprehensive in-home assessment and evaluation, to develop an individual care plan, which meets the needs of the client.
- **Consultation**
Offer counseling, education and support to both clients & family members, regarding aging issues and their concerns.
- **Ongoing Support & Supervision**
Provide ongoing monitoring and advocacy in order to maintain the highest level of independence and/or care possible in a facility setting. This includes updates routinely furnished to family members and healthcare professionals.
- **Crisis Intervention**
Be available to clients and their families on a 24/7 hour basis to assist in managing difficult and urgent situations, which provides peace of mind to family members that their loved one is getting the best care possible and they are not alone.
- **Long Term Placement Assistance**
Utilize our expertise to navigate the maze of long term placement steps, state required paperwork and assist in coping with the transition.
- **Assistance with Financial Benefit Programs**
Help determine if the older adult meets the criteria for the various federal and state programs and assist with the application process.
- **Supervision of Home Modification, Repair and Maintenance**
Assist with and oversee necessary home modifications, repair work and maintenance in order to keep the older adult's home environment safe.
- **Bill Paying and Claims Filing Services**
Supply assistance with check preparation, bill paying, bill reviewing, and medical claims filing.
- **Attendance & Advocacy at Doctor's Appointments**
Provide oversight and advocacy at appointments to ensure that critical information is presented to the client's doctor, doctor's orders are properly obtained, and accurate information is relayed back to the client's family and/or responsible party.
- **Advocacy in Facilities**
Faithfully advocate for an older adult on behalf of him/her and their family members. Apply our knowledge of the state regulations and our familiarity with the structure of long term facilities for the betterment of our clients.
- **Referrals to Other Professionals**
Initiate referrals to other professionals in the community for needed supportive services, including but not limited to: referrals to physicians and other medical professionals, mental health services, elder care attorneys, realtors, financial planners, trust officers, etc.

Don't wait until a crisis occurs, call us now at 813-246-4120 or 727-286-3220.

What our clients' families say about us:

“Genevieve’s team has relayed mail, messages, problems and solutions between my end of the family and theirs, during all those times when I just could not be in Florida to do what I can, myself. Without her team, we’d be floundering. They’ve proven to be the best life raft we ever could have hoped for during difficult times in a stormy sea.” – JCN

“I believe that establishing a professional connection with Genevieve’s care management staff made a distinct and significant improvement in the quality and dignity of my father’s life. He benefited from having a personal and caring connection with a dependable non-family advocate. His geriatric care manager and the rest of the team became a private lifeline for him when the challenges and frustrations of advanced aging were overwhelming. Having the telephone number for “his team” empowered and comforted him. As for me, our care manager became my professional sounding board and “co-strategist” in adapting my father’s living conditions to fit his ever-changing needs. Their patient listening, advice and on-site availability were invaluable. I came to depend upon their calm, experienced, big-picture outlook when my fear or impatience compromised my ability to advocate effectively for my father.” - Pat D



Providing the Best in Care Management & Advocacy

www.AgingCareAdvocates.com

813-246-4120

727-286-3220